



FINANCIAL
PLANNING SERVICES

FINANCIAL ADVISORY AND INTERMEDIARY SERVICES ACT: STATUTORY DISCLOSURES

GrowthHouse (Pty) Ltd
Registration No: 2021/313421/07

1. CONTACT DETAILS

Financial Services Provider: GrowthHouse (Pty) Ltd

Registration Number: 2021/313421/07

Financial Services Provider (FSP) License Number: 34792

Telephone Number: 010 142 5490

Physical Address (Head Office): The Ridge Building, 8th Floor, 1 Discovery Place, Sandton, 2196

Postal Address: The Ridge Building, 8th Floor, 1 Discovery Place, Sandton, 2196

Website: www.growthhouse.co.za

2. FINANCIAL SERVICES PROVIDER

GrowthHouse is a registered Category I Financial Services Provider (FSP) authorised to provide advisory and intermediary services in the following product categories:

- Long-term Insurance (subcategory A, B1, B1-A, B2, B2-A, C)
- Short-term Insurance (Personal Lines, Personal Lines A1, Commercial Lines)
- Pension Fund Benefits
- Shares
- Derivative Instruments
- Collective Investment Scheme Participatory Interests
- Short-term and Long-term Deposits
- Structured Deposits
- Health Service Benefits
- Retail Pension Benefits
- Debentures and securitised debt

3. CONTRACTUAL RELATIONSHIP AND CONFLICT OF INTEREST

GrowthHouse maintains contractual relationships with its authorised financial advisers, who are authorised to render financial services under the GrowthHouse license.

GrowthHouse adheres to a **Conflict of Interest Management Policy**, which is available on our website at <https://growthhouse.co.za/>

4. FINANCIAL SERVICES AND PRODUCT SUPPLIERS

GrowthHouse financial advisers may recommend products from GrowthHouse-affiliated suppliers. These products include but are not limited to:

- Risk benefits, savings, and investments
- Retirement funds
- Linked investments (unit trusts)
- Short-term insurance (including products underwritten by affiliates)
- Healthcare products
- Financial wellness and rewards programs

5. PROFESSIONAL INDEMNITY AND FIDELITY INSURANCE COVER

GrowthHouse holds professional indemnity insurance to cover claims related to professional negligence, errors, or omissions by its financial advisers.

6. COMPLIANCE DEPARTMENT AND COMPLAINTS PROCEDURES

GrowthHouse has a robust complaints resolution system in place, details of which can be found on our website at <https://growthhouse.co.za/>. Clients with complaints are encouraged to reach out for prompt resolution.

Contact the Complaints Department:

Telephone: 010 140 1790

Email: Complaints@growthhouse.co.za

Physical Address: The Ridge Building, 8th Floor, 1 Discovery Place, Sandton, 2196

Contact the Compliance Department

Telephone: 010 142 5490

Email: Compliance@growthhouse.co.za

Physical Address: The Ridge Building, 8th Floor, 1 Discovery Place, Sandton, 2196